



TRIONETICS, INC.

**4924 SCHAAF LANE
BROOKLYN HEIGHTS, OH 44131
PHONE: 216-812-3570
FAX: 216-812-3595**

March 23, 2020
RE: COVID-19 Update

Dear Suppliers and Customer:

We hope that this note finds our customers and suppliers, and their respective families healthy and safe.

The State of Ohio, on Department of Health Director's Amy Acton's Order (3.22.2020) that All Persons Stay at Home Unless Engaged in Essential Work or Activity. This is effective as of 11:59 March 23, 2020 through April 6th, 2020.

Trionetics, Inc. as a manufacturing company of water and wastewater equipment, that produces and supplies products and services for Essential Businesses and Operations, including Essential Businesses and Operations in the Critical Infrastructure Sector will remain open during this period to support these businesses.

Trionetics, Inc. is following required Social Distancing as instructed in internal Pandemic Policy, with updates to note Ohio Department of Health Director's Order covering required social distancing, hygiene requirements and notifications to employees. This will continue to be updated with any additional guidance from the Ohio Department of Health Director or Federal Health Agencies on any procedures as they follow.

Work from home status will be applied to employees whose activities permit this.

We are keeping our regular manufacturing hours and will continue to assist you with your requests, orders and product shipments updates as required. If this changes, we will notify you with any change.

We appreciate everyone's continued support and patience while all parties work through these challenging times. Please advise if you require any further information.

Sincerely,
Phillip Maitino

Phillip Maitino
President
Trionetics, Inc.

A Certified Woman Owned Business Enterprise